

ALEX SATELYAN

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Portfolio: <https://lowinertia.com/portfolio/ohmslaw>

Personal Summary

An enthusiastic and adaptable professional, I am passionate about bringing a diverse range of skills to the table. My strong commitment to fostering a positive and inclusive work environment sets me apart. Eager for new challenges, I actively seek opportunities that align with my expertise and offer room for professional growth.

Key Skills

- Bilingual - English/Armenian
- Time Management
- Communication
- Interpersonal
- MATLAB
- C++
- TinkerCad
- Circuitry Prototyping

Experience

Specialist | Apple - Sherman Oaks, CA | 08/2025 - 01/23/2026

- Delivered technical support and guided customers through product setup, troubleshooting, and repairs, strengthening problem-solving and diagnostic skills.
- Explained complex Apple hardware and software features in clear terms, enhancing customer understanding and engagement.
- Maintained up-to-date knowledge of emerging technologies, software updates, and industry trends.

Customer Service Manager | Vallarta Supermarkets - Valley Glen, US | 04/2024 - 01/2025

- Supervised front-end staff (cashiers, courtesy clerks), ensuring optimal staffing levels and adherence to customer service standards.
- Oversaw customer transactions, including returns, price adjustments, and rain checks, in compliance with company policies
- Assisted cashiers with cash drops and register operations, ensuring accurate cash handling
- Created and managed weekly schedules, ensuring adequate coverage for cashiers and courtesy clerks
- Maintained up-to-date logs and reports, including the Sweep Sheet, Shuttle Checklist, Injury Reports, and other front-end documentation
- Enforced company and government regulations (WIC, Food Stamps, Alcohol, Tobacco) and proper uniform standards
- Provided training, coaching, and disciplinary action for front-end staff, ensuring safety and performance standards are met

Sales Associate | Discount Bearings Co. - Sun Valley, US | 07/2021 - 06/2023

- Supported industrial clients by managing orders, purchase records, and logistics; developed familiarity with mechanical components and supply chain processes.
- Kept logistics and records of every purchase and order

Education

California State University Northridge | Northridge, CA
Electrical Engineering

- Currently enrolled as a sophomore
- Earned a place on the Dean's List for academic excellence freshman year
- Completed comprehensive coursework in power generation, electrical distribution systems, and energy management, with a focus on applications in utility
- Presented professional PowerPoint slides on energy waste and how to reduce and reuse it for better causes to an audience of 30 peers and a professor
- Engaged in industry exposure activities, including site visits and guest lectures with professional engineers, to deepen understanding of power systems and energy management.
- Programmed and tested a robot using embedded code, integrating sensors and control logic to achieve reliable autonomous functionality
- GPA: 3.58

Hobbies and Interests

- Always about making a positive impact, my interests revolve around helping people and creating connections. Even if they're small, I hope they could be impactful. I derive immense satisfaction from being in environments that allow me to contribute to the well-being of others.
- Enjoy exploring computer hardware through repair/rebuild projects, staying active through sports, and building positive connections in my community."